



Reasonable Use Policy

This Reasonable Use Policy ("Policy") is hereby presented by Iristel to its Customers as a guide to understand the intended and permissible use of service and to prevent exploitation, fraud and abuse of its Services. This policy may be subject to change from time to time and the revised copy is effective immediately upon posting to www.iristel.com.

Unlawful Purposes

The Customer agrees to use Iristel's services and devices solely for lawful purposes. Iristel's services cannot be used for transmitting or receiving any illegal, harmful, threatening, abusive, harassing, defamatory, obscene, sexually explicit, profane, racially or ethnically disparaging remarks or otherwise objectionable material of any kind. This includes, but is not limited to, any material that encourages conduct that would constitute a criminal offence, give rise to a civil liability, or otherwise violate any applicable local, state, provincial, national or international law.

Iristel reserves the right to terminate Service immediately and without advance notice if the Customer violates the above restrictions.

Excessive Use

Iristel may consider excessive the use of Service where Customer exceeds the average client-base usage patterns, reasonably determined by Iristel from time to time upon a network usage analysis ("Acceptable Usage Pattern"), in conjunction with other factors that can adversely impact other Customers or the Iristel network. Customer is specifically prohibited from using the Service or any device for auto-dialing, continuous or extensive call forwarding, telemarketing, fax or voicemail broadcasting or fax or voicemail blasting.

Unlimited Voice plans are subject to an aggregated account limit not exceeding 3000 minutes of use per month. Customer acknowledges full responsibility for any and all voice traffic emanating from his/her device, authorized or otherwise.

Iristel may consider excessive use of its Internet Service any circumstance where the Customer is running an application that places excessive bandwidth demands or where the Customer exceeds the assigned data limitations. Iristel shall consider reasonable the following monthly data caps: 500 GB for business users and 300 GB for residential users.

Termination for Excessive Use

Iristel reserves the right to take immediate action, including but not limited to either suspension or termination of Service, if it determines in sole discretion that the use of its Service is at any time over the Acceptable Usage Pattern and it adversely affects the Iristel network and/or other Customers. Such action does not waive responsibility of any service or usage charges incurred by Customer up to and including the date of suspension or termination.